

The logo for the Washington Area Clinical Center (WACC) features the letters 'WACC' in a large, bold, dark blue font. Above the letters is a white silhouette of a city skyline, including a Ferris wheel and various skyscrapers, set against a background of a cloudy sky.

WACC

Washington Area Clinical Center

An aerial photograph of a city skyline, likely Washington D.C., showing numerous skyscrapers and buildings. The city is situated on a peninsula or near a large body of water, which is visible in the background. The sky is a clear, light blue.

2026-2027

WASHINGTON AREA CLINICAL CENTER SOCIAL SERVICES RESOURCE **GUIDE**

A guide to social service resources
in the state of Maryland.

www.wacccenter.com

SOCIAL SERVICES

How to Apply for Medicaid in Maryland

1. **Determine Eligibility:** Check if you are eligible for Medicaid based on income, household size, and other factors. You can visit the Maryland Health Connection website to see if you qualify.
2. **Gather Documents:** Collect necessary information, including proof of income, Social Security number, immigration status (if applicable), and residency documentation.

Apply Online:

1. Visit the [Maryland Health Connection website](#) and create an account.
2. Complete the online application by providing your personal and financial information.
3. **Apply by Phone:** Call 1-855-642-8572 for assistance with your application over the phone.
4. **Apply in Person:** Visit a local Department of Social Services (DSS) office or a health navigator site to apply in person.
5. **Check Application Status:** After submission, you can check the status of your application online, by phone, or by contacting your local DSS office.
6. **Receive Approval:** If approved, you will receive a Medicaid card in the mail along with information on your coverage and benefits.

Once enrolled, remember to renew your Medicaid annually to maintain your coverage.

SOCIAL SERVICES

How to Apply for Food Stamps

Supplemental Nutrition Assistance Program - SNAP in Maryland:

1. **Determine Eligibility:** Ensure you meet the income requirements and other criteria based on household size and expenses. You can use the eligibility calculator on the myDHR website to check if you qualify.
2. **Gather Required Documents:** Collect necessary information such as proof of income, residency, Social Security numbers for household members, and information about housing costs (rent, utilities, etc.).

Apply Online:

1. Visit the myDHR website.
2. Create an account and complete the SNAP application by entering your household and financial information.
3. **Apply by Phone:** Call the Maryland Department of Human Services at 1-800-332-6347 to receive assistance in completing your application over the phone.
4. **Apply in Person:** Visit your local Department of Social Services (DSS) office to apply in person. You can find your local office on the DHS website.
5. **Check Application Status:** After submitting your application, you can check the status online through myDHR or by contacting your local DSS office.
6. **Receive Benefits:** If approved, you will receive an Electronic Benefit Transfer (EBT) card, which works like a debit card, allowing you to purchase eligible food items. The EBT card will arrive by mail, along with instructions on how to use it.
7. **Recertify Annually:** You will need to renew your SNAP benefits periodically, which typically requires recertifying your eligibility by submitting updated financial and household information.

SOCIAL SERVICES

How to Apply for Childcare Assistance

Child Care Scholarship Program - CCS in Maryland

1. **Determine Eligibility:** Ensure you meet the income requirements based upon household size, while having a child under the determined age limit. You can use the Maryland's Child Care Scholarship Eligibility Calculator to check if you qualify.
2. **Gather Required Documents:** Collect necessary information such as proof of income, residency, Social Security numbers for household members, proof of child's age, employment verification and/or proof of school enrollment.

Apply Online:

1. Visit the [Maryland Department of Education Child Care Scholarship Portal](#) and register for an account.
2. Complete the application form and upload required documents.
3. **Applying by Phone:** Call the Child Care Scholarship Customer Service Line at 1-866-243-8796 to receive assistance in completing your application over the phone.
4. **Applying In-Person:** Applications may be picked up and submitted at your local Office of Child Care. To find your nearest location, visit the [Maryland Office of Child Care \(OCC\)](#) website or call 1-866-243-8796 for location information.
5. **Check Application Status:** After submitting your application, you can check the status online through your Child Care Scholarship Portal or by contacting the Child Care Scholarship Customer Service Line at 1-866-243-8796. Inquires may also be made to your local OCC office.
6. **Receive Benefits:** If approved, the funds will be paid directly to your licensed child care provider each month.

SOCIAL SERVICES

How to Apply for Prekindergarten in Prince George's County

Step 1: Determine Eligibility

Your child is eligible to apply for prekindergarten for the 2026-2027 school year if they are four years old by September 1, 2026, and meets at least one of the following criteria: Meets the income eligibility guidelines, is registered with the McKinney-Vento Program (homeless), or has an IEP identifying developmental delays or risk of delays. **Families above the income guidelines** will be placed on a waitlist and considered for any available seats beginning September 16, 2026.

Step 2: Choose a Program and Location

Eligible families can choose a setting that best fits their needs:

- PGCCPS Schools: Offer prekindergarten for eligible four-year-olds at boundary elementary schools and Early Childhood Centers (ECCs).
- Private & Community Providers: Partner with PGCCPS to offer free prekindergarten for eligible three- and four-year-olds.

Step 3: Gather Required Documents

You will need to provide the following for registration:

1. Parent/Legal Guardian Photo ID: Government-issued identification.
2. Child's Proof of Birth: Original document (e.g., birth certificate, passport) with a seal and parent's name.
3. Proof of Residency: A combination of original documents is required.
4. Proof of Income (Required from all parents in household)
5. Health Documents:
 - Immunization Record
 - Physical Examination Form (recommended for first-time entrants)
 - Lead Screening Certificate (required for Pre-K through 1st grade)

Application Submission:

1. Visit the PGCCPS Online Registration Portal: Go to https://md-pgccps.edupoint.com/PXP2_oen_login.aspx.
2. Create a New Account: Click "Create a New Account". Answer the guiding questions and click the blue "Continue" button.
3. Accept Privacy Statement: Read the Privacy Statement and click "I Accept" to continue.
4. Enter Account Information: Enter the parent/guardian's legal first name, last name, email address, confirm the email, and enter the special characters.
5. Activate Your Account: Log in to the email account you provided. Open the email titled "ParentVUE Registration" from noreply@pgccps.org and click the link "here" to return to ParentVUE and complete your account setup.
6. Create a Password: Enter and confirm a secure password for your ParentVUE account. Click "Continue".
7. Start Your Application: You will be taken to the Online Registration (OLR) application.
 - Click "Online Registration" to enroll your student in PGCCPS.
8. Complete the Application: Follow all on-screen prompts to finish your application.

SOCIAL SERVICES

How to Apply for Disability in Maryland

If you or someone you know is struggling with a disability, applying for benefits can provide crucial support. In Maryland, the process for applying for disability benefits involves the following steps:

1. **Eligibility Check:**

- To be eligible for disability benefits in Maryland, you must have a disability that prevents you from working for at least 12 months. You'll also need to prove you have earned enough work credits or have a low income (for Supplemental Security Income).

2. **Gather Documentation:**

- Make sure you have all relevant medical records, documentation of your disability, and any previous work history. This will help the Social Security Administration (SSA) determine your eligibility.

1. **Application Submission:**

You can apply for disability benefits online at the Social Security Administration (SSA) website or visit your local SSA office. You may also apply by phone. If you need help with the application process, consider reaching out to a social worker or advocacy organization for support.

2. **Complete the Medical and Work History Forms:**

You'll need to fill out a detailed medical history form and a work history form. These documents help assess how your disability impacts your ability to work.

3. **Wait for a Decision:**

After submitting your application, the SSA will review your case. This process can take several months. If you are denied, you have the right to appeal the decision.

Contact Information:

- Social Security Administration (SSA) Website: <https://www.ssa.gov/>
- SSA Maryland Office Locations: <https://www.ssa.gov/locator/>

SOCIAL SERVICES

How to Apply for Housing Assistance in Maryland

If you are experiencing homelessness or struggling with housing costs, there are programs available to help. The Maryland Department of Housing and Community Development (DHCD) offers various services.

- 1. Check Eligibility:**
Eligibility for housing assistance programs may depend on your income, household size, and current living situation.
 - 2. Gather Documents:**
You will need to provide identification, proof of income, housing history, and any other documents requested by DHCD.
 - 3. Apply Online or In-Person:**
You can apply for housing assistance through the Maryland DHCD website or visit a local office to apply in person.
- Contact Information:**
- DHCD Website: <https://dhcd.maryland.gov/>

How to Apply for Temporary Cash Assistance (TCA)

Temporary Cash Assistance (TCA) helps low-income families with children meet basic living expenses. To apply, follow these steps:

- **Check Eligibility:**
Applicants must meet certain income, resource, and residency requirements. The household must have at least one child under the age of 18.
- **Gather Required Documents:**
You'll need to provide proof of income, identification, residency, and your household situation (e.g., proof of children living with you).
- **Apply Online:**
You can apply for TCA through the Maryland Department of Human Services website or by visiting your local office.
- **Contact Information:**
DHS Website: <https://dhs.maryland.gov/>